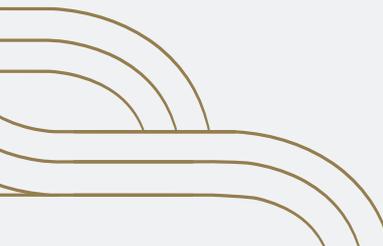


# *Quarterly Report*

*2019 / 2020*  
*July - September*



WAIKATO  
**TAINUI**



**On the cover:** Kortez Gomes (left) and Legacy Clarke (right) graduate from Pae Aronui at Paaraawera Marae.

# Ngaa Kupu Whakataki

## *Executive Summary*

This quarter two report to Te Whakakitenga o Waikato presents progress updates on all our initiatives (see Ngaa Tohu tables), as well as key highlights shared across our Waikato-Tainui teams. From 1 July 2019 to 30 September 2019, we have continued to deliver to our marae and tribal members throughout the second quarter.

### Highlights

We have achieved some fantastic outcomes this quarter, that support the delivery of a number of initiatives focused on Waikato-Tainui reo and tikanga. The first ever Maaori dictionary specific to Tainui dialect *He Puna Kupu He Manawa-aa-Whenua* was launched at Koroneihana. We also released the online video series for *He Punakai*, *He Poukai* and *Taku Taioretanga*. These exclusive video series capture the unique stories of our poukai and sites of significance.

We celebrated the successes of rangatahi who graduated from the ready-to-work programme Pae Aronui. Aimed at 15-24 year olds sitting in the NEET (not in education, employment or training) space, the programme prepares rangatahi with the qualifications needed to get employed but with emphasis on identity, reo, and tikanga Maaori.

### Financial summary

Overall, we have achieved a surplus of \$4.2m against a budget of \$1.7m for Q2. The surplus has arisen from revenue generated faster than expenditure expected at this stage. Our Ngaa Tohu initiative budget and Grants budget together show an underspend of \$0.7m but this is expected to balance out as projects begin to ramp up in the later part of the year.



*Rukumoana Schaafhausen*  
CHAIR, TE ARATAURA



*Donna Flavell*  
TUMU WHAKARAE

# Iwi Statistics

## Comparative between FY19 & FY20

<b>- GRANTS APPROVED -</b>	<b>FY19 TOTAL</b>	<b>OVERALL CHANGE</b>	<b>FY20 TOTAL</b>
Community <sup>1</sup>	0	↑	25
Kaumaatua Medical	903	↑	1792
Tertiary Education	17	↑	29
Tikanga Ora Reo Ora <sup>1</sup>	0	↑	21
Poukai	9	↑	24
Tauraahere	7	↑	12
Taiao	2	↑	16
2018 / 2019 Dividend	33	↑	46
Special Dividend <sup>2</sup>	0	↑	15
Sports	71	↑	135
<b>Total grant applications</b>	<b>1042</b>		<b>2115</b>
<b>- TRIBAL MEMBER STATS -</b>			
Tribal members supported into employment	39	↑	63
Tribal members supported with pastoral care	34	↑	64
Pre-employment workshops delivered	-	↑	7
Tribal members supported into apprenticeships	16	↑	52
Tribal members participating in STEM pathway programmes	244	↑	692
Tribal members attending reo waananga	147	↑	268
Tribal members trained to deliver reo waananga <sup>3</sup>	-	↑	3
Whaanau who are participating in Reo Ukaipoo	30	-	30
<b>Total tribal members supported</b>	<b>510</b>		<b>1179</b>

<sup>1</sup>These grants were not offered in Quarter 1 & Quarter 2 of FY19

<sup>2</sup>A special dividend allocation was approved in March 2019 due to a grant underspend

<sup>3</sup>Training tribal members to deliver reo waananga was not a goal in FY19



**103%**

**INCREASE IN GRANT  
APPLICATIONS  
APPROVED**



**MORE THAN**

**2x**

**TRIBAL MEMBERS  
ACCESSING OUR  
SERVICES**

## *Key Findings*

*The table compares activities between FY19 (April - September 2018) and FY20 (April - September 2019) and shows the movements for the first six months of each year (Quarter 1 & Quarter 2).*

### **Grant applications have more than doubled**

*Since Q1 and Q2 of last year, the number of grants approved has more than doubled - from 1042 in FY19 to 2115 this year.*

*We can attribute this success to a number of improvements and efficiencies gained across the various stages of the grant application process. Marae are now receiving regular updates on available grants and whaanau are finding it easier to access our funding.*

*A Taiao Grant was launched last year and has seen a significant increase in applications already with more and more people learning about last year's recipients and their achievements. Earlier this year we had two new kaimahi join our Heritage & Identity Team to better respond and assist whaanau with their queries, applications, and accessing our services.*

### **More whaanau participating in our programmes**

*Overall, we have seen more than twice the number of tribal members coming through our programmes in Q1 and Q2 of this year compared to that of last year.*

*The biggest increase we see are in the number of tribal members participating in STEM pathway programmes. We took on three new partners this year at no additional expense through evaluating our resources and time. While also ensuring that our partners are actively prioritising our tribal members for education and employment opportunities.*

# Ngaa Tohu Taiao

*Ka whakamiri noa i toona  
aratau, e tia nei he tupu pua hou*

*Working towards the restoration and enhancement of our wai  
and whenua to the state in Kiingi Taawhiao's maimai aroha.*



*Nevada Huaki-Foote (Ngaati Mahuta ki Tai, Ngaati Tamaoho).*

## *Making a stand on climate change*

Nevada Huaki-Foote (Ngaati Mahuta ki Tai, Ngaati Tamaoho) knows that climate change is a real threat; its impact she says will be felt for generations to come.

“Rangatahi, indigenous peoples, and low-income groups are at greater risk of experiencing the true impacts of climate change. Our perspectives, stories, and voices are not being recognised in policy and planning processes which ultimately affect how the government and decision-makers implement climate change initiatives. As rangatahi we have to face these challenges head on, because it is our uri who may not get the chance to fight as we do but will be fighting to live.”

Raised alongside her kaumaatua and whaanau, it was through their teachings that Nevada developed her passion for conservation and environmental awareness among rangatahi Maaori. As a result, she pursued environmental planning at the University of Waikato and has worked alongside various organisations on environmental matters including the United Nations Framework Convention on Climate Change.

“We know that the whenua we live on is not just water, soil, or ecosystems. We understand our relationship as whakapapa, where our place in the world is guided by the taiao, Papatuuaanuku and Ranginui as our tuupuna. Thus, climate change is not just to ensure we have a place to live, land to sustain our bodies, or water to drink from; but rather the taiao is central to Te Ao Maaori.”

Nevada is one of several participants who attended the tribe’s climate change engagement hui throughout August and September. The purpose of these hui are to provide a platform for our whaanau to share their feedback on what climate change aspirations they have for Waikato-Tainui, and to help inform the foundation of our climate change strategy.

“Some key themes that have been identified from our hui include increased advocacy locally and nationally on climate change issues, additional investment in climate-related training and education initiatives for marae and tribal members, and ensuring representation in local and central government on climate change matters,” says Strategy & Relationships Manager Manaaki Nepia.

Additional hui will be held in October and the next steps will include consolidating all the feedback and presenting it back to our marae and tribal members.

“We’re very conscious that climate change is affecting our marae and people at different levels. For some the threat is more imminent, such as our marae situated along the coast where rising sea levels are a major concern. We require action and long-term strategies that will influence change locally, nationally and on a global scale,” adds Manaaki.

For Nevada, a graduate planner with engineering consultants Harrison Grierson, implementing mitigation and adaption strategies alongside whaanau and marae, and building the capacity of tribal members to engage in resource management processes are some of the priorities she wants to see the tribe focus on.

“It is everyone’s responsibility to take urgent action now to reduce our emissions. We have the opportunity to be good tuupuna and give our uri climate justice and intergenerational change if we fight for the health of our taiao immediately and with courage.”

Confirmation on the tribe’s position and drafting a climate change strategy will take place through to the end of quarter four.

**Initiative:** Support our whaanau to respond to climate change impacts (and other environmental challenges) on their marae

## *Paataka initiative sparks a revival for iwi mana motuhake ‘freedom & whaanau’*

Lee Taituha (Ngaati Mahuta, Ngaati Maniapoto) has one leading mantra that drives him in everything he does - your wealth is between your ears. These words from the late Sir Robert Te Kotahi Mahuta have been an influential force in his life says Lee. Along with Sir Robert, he credits his grandparents, parents and kaumaatua as significant leaders who helped shape his future.

“I grew up among giants, the old people, the real old ones. They were nobody’s victims, they blamed nobody for their struggles, they had practically 100% employment and their families were almost entirely intact. They taught me that I am free to succeed or fail. If you don’t take responsibility for yourself, then you will never be all you can for your kids,” said Lee.

After leaving Piopio in 1993 with no real direction or plan, it was through encouragement from Sir Robert that Lee pursued academic qualifications including postgraduate research studies in genetics.

“Over the past 30 years it is harder to find this old school teaching in our homes and marae today. Through a career of studying genetics and educating people, I have never found a people who have risen to prosperity through politics. But I’ve seen countless examples of cultures, like our old people, who kept themselves and whaanau fed and intact through the skills that are in demand, and a love of work and savings. This is the ‘human capital’ Uncle Bob talked about, this is between your ears and cannot be confiscated by anyone unless you choose so. We must go back to what worked and not what just sounds good, use evidence instead of just good intentions.”

These teachings have culminated in Lee establishing The Paataka Institute for Freedom & Whaanau. Twelve tribal members have graduated since 2017 from marae-based training waananga at Te Kuiti,

Waahi Pa and recently Mai Uenuku Marae. This includes two taura now at Level 2 & 3 and one at Level 4 operating their whaanau scale Paataka to grow their own kai and Commercial Paataka to trade with others.

Paataka received their final instalment of the \$70,000 Waikato-Tainui Taiao Grant in September. You can access Paataka online lesson material at [www.patakainstitute.com](http://www.patakainstitute.com).

***“Paataka is a way life for me now, it is freedom to me.”***

*Tanirau Manawaiti (Te Kuiti Paa)*

*Level 3 Graduate, Technician/Research Assistant, Paataka Institute.*

***“Paataka has been a life changing experience.***

***It’s a pathway to freedom and to own oneself.”***

*Koroki Waikai (Waahi Paa)*

*Level 4 Graduate, Kaitiaki a Rohe Waikato, Paataka Institute.*



*Students of the Paataka Institute for Freedom & Whaanau growing watercress at Mai Uenuku Marae.*

***Initiative:*** Training our tribal members to lead taiao initiatives.

***Grant:*** Taiao

## *Lake Whangape planting day brings local schools together*

In late September, we supported the Department of Conservation and participated in the Lake Whangape Community Schools planting day. Approximately 5,000 plants were taken out to plant, with students from Te Kauwhata Primary School, Ruawaro Combined School, Huntly School and Te Kauwhata College taking part in the day's activities. Located north-west of Huntly, Lake Whangape is the second largest lake in the lower Waikato river catchment with a surface area of 1,450 hectares.

In 2018, Waikato-Tainui along with DOC, Waikato Regional Council (WRC), Ngaa Muka Development Trust and Waahi Whaanui, agreed to a multi-agency project to improve the lake's water quality and natural habitats that adjoin. The five-year initiative included a \$3.5 million investment from DOC, WRC, Waikato-Tainui, the Waikato River Authority and Minister for the Environment (MfE) through the Government's Freshwater Improvement Fund.



Students from Te Kauwhata Primary, Ruawaro Combined School, Huntly School and Te Kauwhata College planted approx. 5,000 plants around Lake Whangape.

**Initiative:** Implement a five-year programme of investment to improve wai and whenua

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$535,000</b>							
Training and support for our tribal members so that they can lead Taiao initiatives	Training programme developed in association with relevant service providers	Oranga	Complete needs analysis to understand training requirements for the programme				
		Education & Pathways	Complete scan for service providers who can deliver the programme				
		Oranga	Seek expressions of interest from marae and tribal members for the programme (to commence FY21)				
<b>\$341,667</b>							
Implement a five-year programme of investment to improve wai (including Kaawhia, Aotea, Whaingarua and Manukau harbours) and whenua	Environmental scan completed and priority restoration areas identified	Operations	Listing received for 100% of tribally owned whenua				
	Third party funding secured to support restoration projects	Oranga	Complete scan of potential funding partners including Accord partners				
		Oranga	Complete estimate of costs for restoration projects				
		Oranga	Funding strategy plan in place to progress applications / agreements with all funding partners				
		Oranga	Co-funding strategy in development for all tribal entities to provide consistency on our approach to land restoration				
		Rights & Interests	Commitments in place with Accord and other relevant partners to support the restoration of wai and whenua				
	Report card for the awa is updated and monitoring methods agreed with mana whenua	Oranga	Restoration plans have been developed for priority projects in association with mana whenua				

**Total Q2 Milestones**

**7**

**On track / Complete**

**7**

**Delays**

**0**

**Issues exists**

**0**

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$100,000</b>							
Secure water rights	Water rights plan in place for the Waikato River with planning undertaken for other bodies of water	Rights & Interests	Draft the water rights plan for the Waikato River				
			Socialise drafted plan and gather feedback				
			Water rights plan submitted for approval				
<b>\$20,000</b>							
Develop and operationalise Iwi Environmental Standards consistent with Tai Tumu, Tai Pari, Tai Ao	Standards and assessment tool developed with a plan to assess all tribally owned whenua	Oranga	Baseline information converted to standards				
		Oranga	Undertake assessment of tribally owned whenua using tool (completed FY21)				
		Oranga	Whenua report card created				
<b>\$62,500</b>							
Support our whaanau to respond to climate change impacts (and other environmental challenges) on their marae	Marae critically impacted by climate change identified and mitigation/response plans being developed (implementation FY22)	Rights & Interests	Advocated for policy change to support our position				
		Oranga	Identify marae critically impacted by climate change and consolidate activity into their Oranga Marae Plan				
		Oranga	Develop mitigation/response plan template for our marae				
		Rights & Interests	Confirm our position on climate change				
<b>OVERALL BUDGET \$1,059,167</b>							

FULL YEAR BUDGET

**\$1,059,167**

ACTUAL TO DATE SPEND\*

**\$247,278**

\* Accruals from Q1 moved to Mahi Tonu

# Ngaa Tohu Hapori

*Kia tupu ki te hua o te rengarenga,  
kia pakari ki te hua o te kawariki*

*To grow a prosperous, healthy, vibrant, innovative and culturally strong iwi.*



Waikato-Tainui rangatahi attending graduation for the Pae Aronui programme at Paaraawera Marae.

## *Rangatahi flourish in new ready-to-work programme*

A ready-to-work programme supported by Waikato-Tainui is helping our rangatahi take control of their futures. Fifteen tribal members have graduated from Pae Aronui, an employment programme designed to prepare rangatahi with qualifications needed to get employed.

Delivered in partnership with Vertical Horizons and Te Puni Kookiri, the programme is aimed at 15-24 year olds sitting in the NEET (not in education, employment or training) space. With a strong emphasis on identity, reo and tikanga Maaori, rangatahi completed 20 days of marae-based waananga between July and September of this year.

“At the start of this course I didn’t know if I had a connection to Waikato-Tainui. I asked my Nan about my whakapapa. Now I know that I’m from Owairaka, that’s my marae,” said Legacy Clarke, who graduated along with his peers at a special ceremony held at Paaraawera Marae in Kihikihi.

The rangatahi were able to gain a range of work-ready qualifications including first aid. For Legacy and Kortez Gomes (Aruka Marae) this training had a huge impact. “When we got home, my Nan had a heart-attack and Kortez did CPR for 10 minutes until the ambulance got there. He saved my Nan’s life”.

One of the highlights for Jaylee Manukau-Papa (Waahi Paa) were the lasting relationships she’s now made. Jaylee and her friend Hikaukeilani Wirihana-Kemp (Horahora Marae) are going through a recruitment process with KiwiRail and want to pursue career pathways in engineering.

Following the formal graduation ceremony, our Education & Pathways team hosted an evening for graduates, their whaanau and our industry partners. Nine of the graduates are currently engaged in recruitment processes with Kiwi Rail, ITM Building Supplies and MS Civil.



*Pae Aronui graduate, James Onehi (middle), with his Uncle Ben Onehi and Nan Maria Hunapo.*



*Pae Aronui graduates perform the haka they learned.*

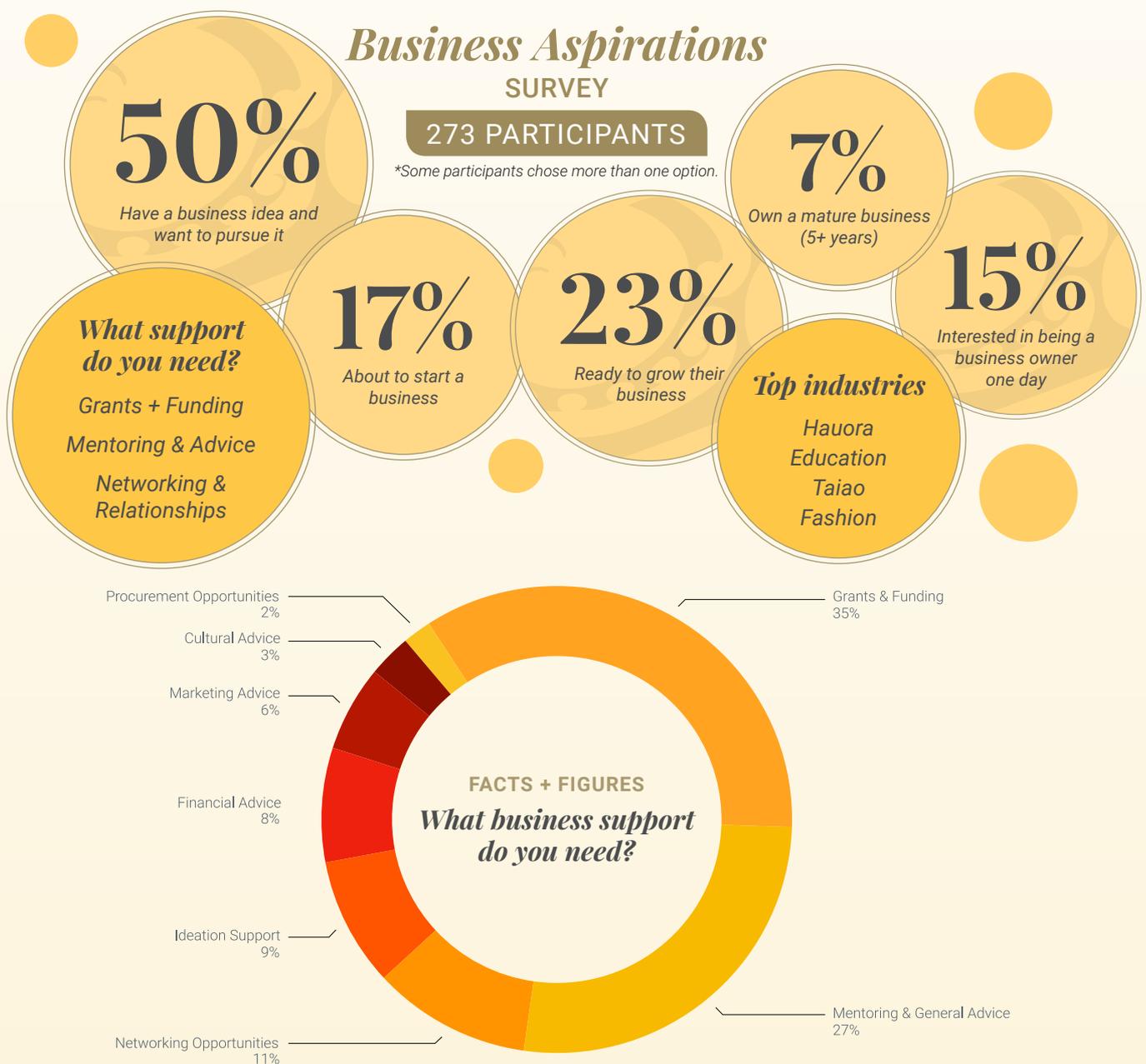
***Initiative:*** Supporting tribal members into individual career pathways

## Business aspirations to drive new framework

The results of a recent survey to canvas the business aspirations of tribal members show that almost half of them have business ideas they want to pursue. Two hundred and seventy-three people completed the survey, with feedback from it being utilised to help develop the business support and investment framework as part of Te Ara Whakatupuranga (Five-Year Plan).

“The response from tribal members has been fantastic. There’s such a diverse range of thinking in terms of their aspirations and it gives us a real gauge on what we need to do to ensure they are successful,” said Whanake Project Advisor, Trina Pohatu-McQueen.

The framework will direct how we can best support our tribal members at the various business stages, from conception to operation. A start-up waananga will be held in November this year for those tribal members with business ideas seeking to transform that idea into a real plan.



**Initiative:** Support the development and growth of commercial and social enterprises for tribal members and marae

## Education journey leads to the United Nations

The journey Charm Skinner (Hukanui Marae) has taken on her way to becoming a lawyer hasn't been easy.

As an only child growing up in Hamilton, her upbringing was "not the greatest" she admits, and she was surrounded by drugs, alcohol and violence.

"Education for me was my outlet and the place I thrived. Everything I have undertaken to this point in my life focuses around helping others because its ingrained in who I am as a person."

Despite the adversity, Charm has already completed a BA in History, Politics and International Relations at Auckland University and is currently in the process of completing a Bachelor of Laws.

Earlier this year, Charm was given the opportunity to attend the United Nation's Indigenous Fellowship Programme, a 5-week human right's training programme held annually in Geneva, Switzerland.

Through support and assistance from the tribe, Charm has received both a tertiary grant and a Community Assistance Grant.

"I would like to acknowledge and thank Waikato-Tainui for allowing me to go on my haerenga and be a voice for our iwi at the United Nations. Without the contribution that was awarded to me it would not have been possible for me to carry out my mahi."

As part of the New Zealand contingent, Charm was fortunate to make two presentations including an intervention to the Expert Mechanism on the Rights of Indigenous Peoples (EMRIP) and speaking on behalf of the Global Indigenous Youth Caucus.

"I was able to speak about the issues we face within Aotearoa and the need for the Government to uphold its obligations under The United Nations Declaration on the Rights of Indigenous Peoples which we adopted in 2010. I was also able to speak on behalf

of the Global Indigenous Youth Caucus where we wrote a joint statement on the forced removal of children by the state."

Charm is currently working on a research project focussed on rights to lands, territories and resources for the 2020 thematic study EMRIP and is planning to return to Geneva in November.

"This mahi allows me to continue to add to the dialogue around indigenous rights to land at an international level, but most importantly it gives me the ability to continue to voice Maaori issues and concerns in a space that will be seen by the world."



Charm Skinner will return to the United Nations in November.

**Grant:** Community Assistance and Tertiary

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$204,400</b>							
Manage gaps or misalignments with health and wellbeing service delivery	An advocacy team established and working alongside government agencies and providers to ensure gaps in social and economic services for our marae and tribal members are being addressed	Rights & Interests	Advocacy team establishing and maintaining relationships with key government agencies				
		Rights & Interests	Government agency data sharing agreements have been drafted				
		Rights & Interests	Commence development of Super Accord with multiple agencies				
		Rights & Interests	Fit for purpose review of all current Accords complete				
<b>\$571,500</b>							
Creation of opportunities across the housing continuum  Creation of home ownership opportunities  Creation of papakainga or communal living opportunities	Secure housing data from relevant government agencies  Existing home ownership support programmes are responding effectively to whaanau needs  Innovative solutions and partnerships are developed to assist tribal members along the housing continuum with a focus on warm, safe, secure and dry homes and first home buyers	Oranga	Housing data secured from relevant agencies and tribal members (align to our data strategy)				
		Oranga	Deliver home ownership work programmes				
		Oranga	Refreshing our strategy for housing including innovative housing solutions that can deliver on warm, safe, secure and dry homes				
<b>\$167,667</b>							
Grow education and career pathway partnerships to improve quality learning	Waikato-Tainui quality learning standards framework is developed to measure our education partners  Funding partners secured to assist with providing the education pathways	Education & Pathways	Relationships formed with the five education sectors (early childhood, primary, secondary, tertiary, industry) across mainstream and Maaori medium				
		Education & Pathways	Co-develop key success criteria for all five sectors				
		Education & Pathways	Partnerships formalised including funding support and key success criteria is in place for all five sectors				

<b>Total Q1 Milestones</b>	<b>12</b>	<b>On track / Complete</b>	<b>10</b>
<b>Delays</b>	<b>2</b>	<b>Issues exists</b>	<b>0</b>

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$296,000</b>							
Support the development and growth of commercial and social enterprises for tribal members and marae	Programme and criteria established	Oranga	Programme and criteria established				
	Investment strategy established and funding partners identified	Oranga	Investment strategy to support social and economic enterprises established including how to harness innovation				
<b>\$685,000</b>							
Establish Waikato-Tainui wellbeing standards and monitoring unit for hauora and social wellbeing	Secure data to inform the development of our health and wellbeing standards	Oranga	Define a Waikato-Tainui holistic hauora approach including key measures and data sources for our wellbeing indicators				
		Oranga	Specifications developed for capture, retention and use of external data sources				
		Oranga	Government agency data sharing agreements have been drafted				
	Develop the health and wellbeing standards	Oranga	Data analytics being undertaken to establish our wellbeing indicators baseline				
		Oranga	Draft health model prepared (to be complete FY21)				
	<b>\$782,733</b>						
Supporting tribal members into individual career pathways	Our rangatahi have personalised education and career pathways to support them now and into the future	Education & Pathways	200 tribal members supported into full-time or part-time employment				
		Education & Pathways	120 tribal members supported through pastoral care				
		Education & Pathways	10 pre-employment workshops delivered				
		Education & Pathways	50 tribal members supported into apprenticeships				
		Education & Pathways	400 tribal members participate in STEM pathway programmes				
	Grant programme is in place and communicated to our tribal members and is being fully utilised	Heritage & Identity	Grants programme is in place and paying grants in line with our Disributions Policy				
<b>OVERALL BUDGET \$2,707,300</b>							

FULL YEAR BUDGET

**\$2,707,300**

ACTUAL TO DATE SPEND

**\$457,087**

Hapori - There is a slight delay in completing an enterprise support programme and criteria (H1) but this will be complete soon. Work on defining a holistic hauora approach for Waikato-Tainui (H4) will be an ongoing task through to the end of the year as expert panel groups are engaged to assist with developing our wellbeing indicators.

# Ngaa Tohu Kaupapa

*Tooku marae,  
tooku tuurangawaewae*

*Our marae are vibrant and self-sufficient.*



*Kaumaatua preparing to welcome visitors onto Tuurangawaewae Marae at this year's Koroneihana.*

## *Dictionary captures Tainui dialect for reo learners*

The first ever Maaori dictionary specific to Tainui dialect was launched during the annual Koroneihana celebrations in August and reinforces the commitment that Waikato-Tainui have into growing our reo amongst our people.

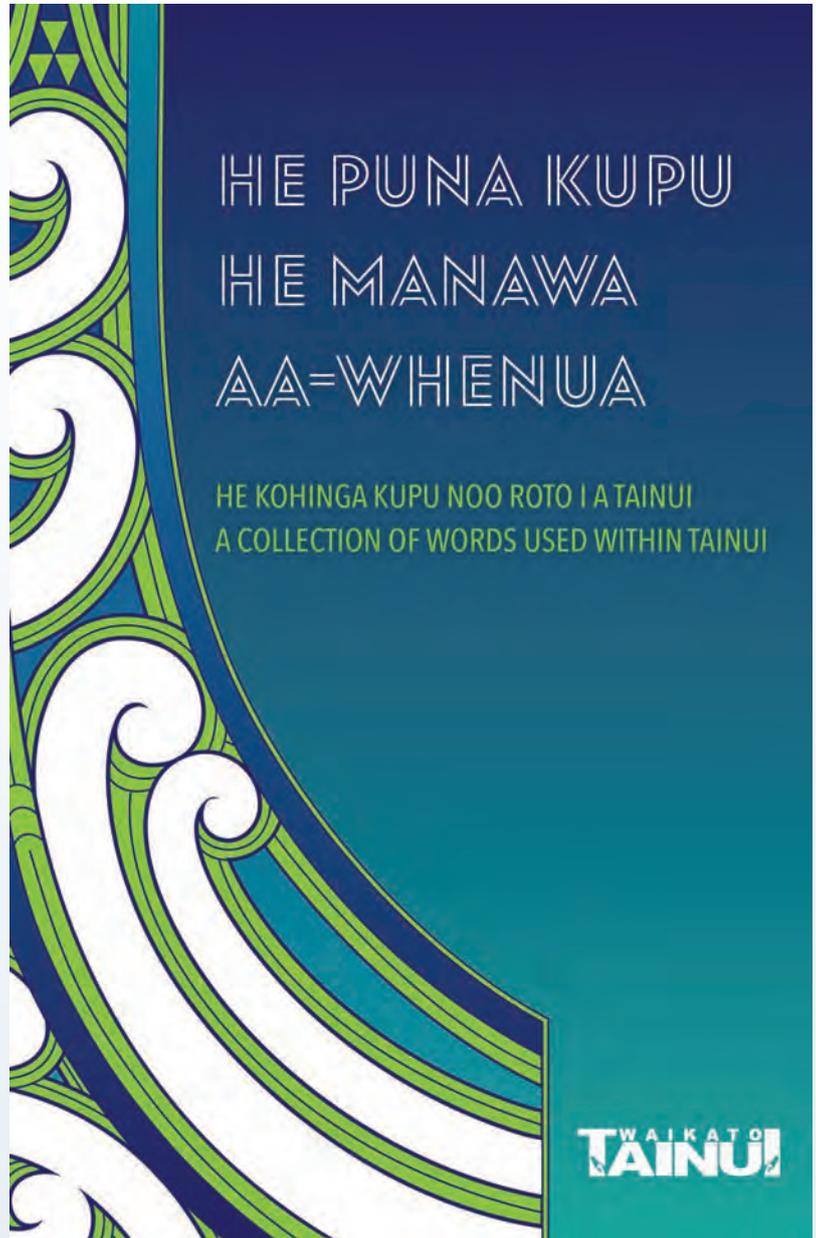
*He Puna Kupu, He Manawa aa-Whenua*, features specific words, phrases and contexts unique to Tainui and was published after months of research from leading te reo Maaori experts within Tainui waka. The dictionary presented an opportunity to ensure the unique sounds and vocabulary of Tainui were captured in a resource that could be used by all reo learners now and in the future.

Dr Raukura Roa (Puurekireki Marae), one of several contributors to the dictionary, said the collection of words and phrases in one book made it easier for people wanting to learn Tainui dialect, by connecting them with and bringing together the words of our ancestors.

Part of the research behind the dictionary included accessing catalogues and archives held at Ngaa Taonga Sound & Vision in Wellington and reviewing speeches and writings of iwi leaders and kaumaatua such as Henare Tuwhangai and Nora Pikia.

Already over 1300 copies of *He Puna Kupu, He Manawa aa-Whenua* have been sold.

“We were very fortunate to have our reo experts lead this project on behalf of the iwi. Not only is *He Puna Kupu, He Manawa aa-Whenua* an educational resource, but it’s also a taonga that brings to life the words and phrases of our tupuna for future generations,” said Raewyn Mahara, General Manager Education & Pathways.



*He Puna Kupu He Manawa-aa-Whenua is available for purchase online from [www.waikatotainui.com](http://www.waikatotainui.com)*

**Initiative:** Deliver Waikato-Tainui reo and tikanga programmes at tribal members, marae, and hapuu level

## *Exclusive video series share stories of our past*

In August, an exclusive series of videos were launched online by Waikato-Tainui to share the stories of our past. The first video series, He Punakai, He Poukai features koorero from 29 Poukai marae, as they each share stories about the history of their marae and its poukai.

Filmed over a 12-month period, the videos feature interviews with hau kainga, whaanau and beautifully capture footage and images from each poukai.

The second video series, Taku Taioretanga focuses on sites and ancestors of significance through interviews with a range of exponents across the iwi including Rahui Papa, Shane Te Ruki and the late Meto Hopa.

“These stories connect us to our histories of old and our hope is that these video series will serve as a starting point for the next generation to learn and share this koorero,” said Mahana Toka, Maatauranga Project Advisor.

“We welcome feedback and want to know from our marae and tribal members what else they’d like to see in the Taku Taioretanga series.”

To view the He Punakai, He Poukai and Taku Taioretanga video series you will need to be a registered Waikato-Tainui beneficiary and will need to activate your online tribal beneficiary member profile. You can do this by visiting [www.waikatotainui.com](http://www.waikatotainui.com), phoning 0800 TAINUI (0800 824 684) or by emailing [tribalregistration@tainui.co.nz](mailto:tribalregistration@tainui.co.nz).



**Initiative:** Support the gathering of maatauranga, recording and storage of our taonga, waahi tapu and waahi tuupuna

*“These stories connect us to our histories of old and our hope is that these video series will serve as a starting point for the next generation to learn and share this koorero.”*  
*Mahana Tōka, Maatauranga Project Advisor*



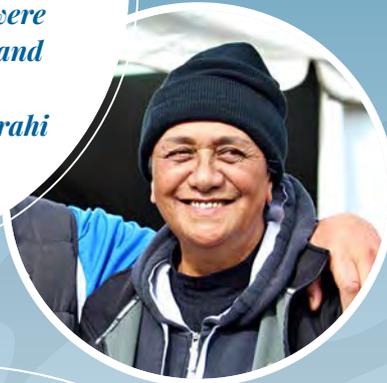
Images captured from the Maketu Marae poukai.

# Celebrating Koroneihana 2019

Photos and whakaaro from our people attending Koroneihana

*“My mum was instrumental in handing on the mahi to my generation. In the old days busses would arrive to the marae at different times and we wanted to make sure that the people were provided with a cup of tea and something warm.”*

*– Tilly Turner, Te Awamaarahi & Tuuranga wae wae*

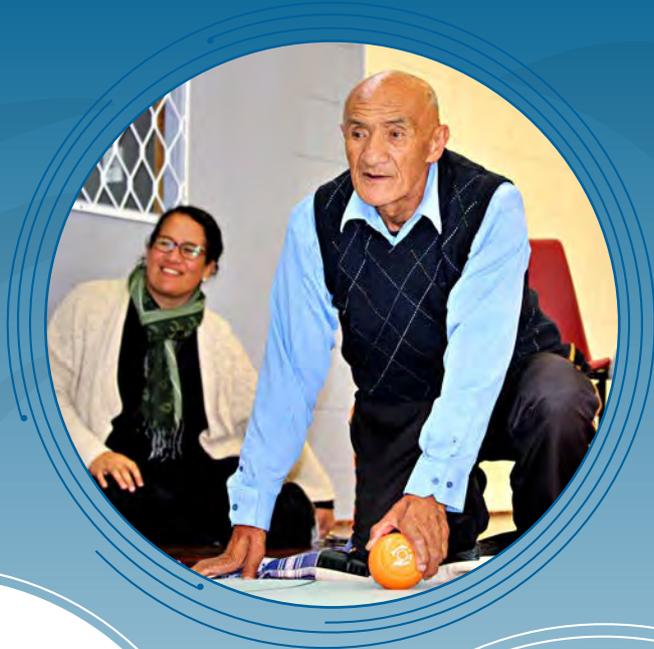


*“Leaders you can’t just use your head, you gotta use your heart, you’re there for the people”*

*– Kiingi Tuuheitia Pootatau Te Whero whero VII*



*Grant:* Koroneihana



*“During Koroneihana we launched He Puna Kupu – He Mana aa-Whenua, and it was literally flying off the shelves. This publication and research project is one of the most significant literary projects to emerge from the Waikato-Tainui reo Maaori strategy.”*  
 – Donna Flavell,  
 Tahunakaitoto & Tuurangawaewae



*“1039 people participated in six sports over three weekends, we had about 30 volunteers supporting too. I would like to acknowledge them and make special mention to Aotearoa Maaori Wardens, who did a spectacular job”*  
 – Tia Lawrence



INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$119,000</b>							
Support Marae to develop a Oranga Marae Plan (Marae Development Strategy)	Support our Marae to develop Oranga Marae Plans that identify their aspirations and provide pathways to achieve those aspirations (including potential funders and service providers)	Oranga	All elements relative to the Oranga Marae Plans have been developed				
		Oranga	Engagement plan in place outlining how and when we will engage with marae				
		Oranga	Roll-out Oranga Marae Plans to four marae				
<b>\$1,011,500</b>							
Deliver Waikato-Tainui reo and tikanga programmes at tribal member, marae and hapuu level	Marae engaged to co-design tikanga and reo based programmes including knowledge repositories to support research and development of TORO related activities	Education & Pathways	Te Reo Waananga held with 500 tribal members				
		Education & Pathways	Train the trainer programme to deliver Reo Uukaipoo in the home in place (five trainers, 50 whaanau)				
	TORO's five strategic pou are fully resourced to support marae-based programmes	Education & Pathways	Marae-based Reo Kaakaho programme and resources developed and rolled out in line with Oranga Marae Plans				
		Education & Pathways	Launch of packages for Puna Kupu, Uupoko Ariki, and Poukai Series				
<b>\$638,602</b>							
Support the gathering of maatauranga and safe recording and storage of our taonga, waahi tapu and waahi tuupuna including supporting marae and whaanau to protect their taonga	Complete a stocktake of all Waikato-Tainui taonga and sites of significance	Heritage & Identity	Complete stocktake of our taonga and sites of significance				
	Completion of digitisation of tribal archives	Heritage & Identity	Complete digitisation of our tribal archives				
	Working alongside kaumaatua as the holders of knowledge	Heritage & Identity	Delivered four Paimaarire Waananga to Tauraahere and our marae				
		Heritage & Identity	Record mini-documentaries for 20% of our top 100 significant sites				
		Heritage & Identity	Deliver four waananga, including tools and templates, to assist whaanau to capture knowledge from our kaumaatua				

<b>Total Q1 Milestones</b>	<b>12</b>	<b>On track / Complete</b>	<b>9</b>
<b>Delays</b>	<b>3</b>	<b>Issues exists</b>	<b>0</b>

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$1,441,000</b>							
Development of a strategic approach to maintenance and build projects across our 68 Marae	Undertake audit of current state of marae facilities	Oranga	Structural assessment standards have been reconfirmed for audit purposes				
		Oranga	Review completed of current information held on marae structures to confirm work programme for maintenance support				
	Engage with marae who have access issues related to safe drinking water and develop solutions	Oranga	Roll-out of work programme to assist marae in implementing their maintenance plan in line with audit findings including solutions for safe drinking water				
<b>\$644,000</b>							
Engage our marae to co-design, develop and deliver systems to connect tribal members to their marae and improve overall marae engagement	Develop Marae engagement plans	Communications	Engagement platform for marae and tribal members conceptualised				
		Communications	Engagement plan in place outlining how and when we will engage with marae				
	Tribal events held and delivered including Waikato-Tainui Games, Tira Hoe, Kaumaatua events and more	Communications	Te Hookioi delivered including information about 100% of our marae across the year				
		Communications	Tira Hoe delivered				
		Communications	Kaumaatua Matariki Ball held				
		Communications	Tauraahere roadshows delivered				
		Communications	Waikato-Tainui Games delivered with 100% marae represented				
		<b>OVERALL BUDGET \$3,854,101</b>					

FULL YEAR BUDGET

**\$2,854,101**

ACTUAL TO DATE SPEND

**\$630,362**

*An engagement plan for marae (K1) will be completed by end of year. Awaiting survey distribution to capture marae priorities. 75% of the structural assessment standards have been confirmed for audit purposes (K2) and will be completed fully by end of Q4. Tauraahere roadshows (K4) will be on hold, likely until after Christmas.*

# Ngaa Tohu Whai Rawa

*Ki te kaapuia, e kore e whati*

*Maximising our collective strength to achieve our aspirations.*



Whānake Manager, Karleen Turner-Puriri, presents at the launch of Ahikomako.

## *Innovation hub Ahikoomako launched*

A new innovation and entrepreneurship centre for Maaori opened its doors in July and will be a key contributor to supporting Waikato-Tainui tribal members and marae in developing their business aspirations.

Ahikoomako was launched by Te Waananga o Aotearoa and is open to businesses at any stage of development that are interested in a maatauranga Maaori approach to innovation, technology, the digital economy and business success.

Based at the Mangakootukutuku campus in Hamilton, the centre is the first of its kind and can be accessed by all Maaori and non-Maaori business entrepreneurs, innovators and whaanau in the Waikato region.

It features modern co-working spaces, business support, training, resources and business connections to help build sustainable business success. It also houses an innovation hub – Te Toiotua – a vibrant, creative space that uses modern technology from 3D printing and movie production to photography, robotics and augmented reality to further advance business ideas.

“Ahikoomako is an extension of the partnership and work we are already engaged in with Te Waananga o Aotearoa so it’s exciting to be part of this initiative which our tribal members and marae can benefit from,” said Whanake Manager, Karleen Turner-Puriri.

“Our team have worked closely with Te Waananga o Aotearoa to develop entrepreneurship talent pipeline initiatives for Waikato-Tainui iwi members including the Kookiri accelerator and Business Start-up/Incubation.”

Minister of Maaori Development Nanaia Mahuta, who officially opened the centre, said Ahikoomako would enhance the capabilities of businesses to further their aspirations.

“Maaori have always been innovative in their thinking and approaches, so it is really important that we have professional services that our whānau can access in the regions that will help them to realise their business ideas.”

The \$700,000 project was funded by Te Puni Kookiri and the Provincial Development Fund with support from other organisations including Waikato-Tainui, Te Huumeke – Waikato Maaori Business Network, Hamilton & Waikato Tourism and Te Waka – Waikato Regional Economic Development Agency.

*The name Ahikoomako was inspired by the stories of Maui and his journey to seek fire from Mahuika. After realising Maui had deceived her, Mahuika set the world alight. The inferno was eventually doused but the remnants of fire remained in the koomako tree.*

**Initiative:** Establish a collaboration network that connects tribal members to business, innovation and education



Images from the Ahikoomako launch.

## *Remaining claims Draft Deed of Mandate*

In May this year, Te Whakakitenga approved the mandate of our negotiator Rahui Papa to represent the marae and hapuu of Te Whakakitenga o Waikato to negotiate the settlement of our remaining historical claims including Wai 30. The Wai 30 claim includes the West Coast Harbours (Kaawhia, Aotea, Whaingaroa, Manukau) and a number of discrete and specific land blocks (Maioro/Waiuku and East Wairoa).

These claims were intentionally set aside to be addressed in a separate manner to those of the Raupatu and River claims. Over the past few months, the Rights & Interests team have supported the negotiator through an internal engagement process as well as formal mandate hui with our Waikato hapuu and marae to discuss the process for resolving these claims. As a result, the Waikato-Tainui Remaining Claims Draft Deed of Mandate was developed and published in September.

The purpose of this Draft Deed of Mandate is to provide key information about the scope of the mandate and evidence of the process undertaken by Te Whakakitenga o Waikato, and the Waikato-Tainui Negotiator to obtain this mandate.

“Reaffirming and seeking mandate from our hapuu and marae is an extensive process. Through our draft deed of mandate, we’ve sort to be transparent with our intentions to work with our hapuu and marae on achieving a settlement reflective of their aspirations now and into the future,” said Terri Hohneck, Settlement Protection Manager.

Submissions on the Draft Deed of Mandate were made to Te Arawhiti – the Office of Maaori Crown Relations. A summary of the submissions and key issues will be presented back to the tribe, where the team will compile the feedback received and make any necessary changes before finalising the Draft Deed of Mandate. Once this is complete, it will then be presented to the Minister for Maaori Crown Relations and the Minister for Treaty of Waitangi Negotiations for their approval.

***Initiative:*** Continue to diligently pursue and settle outstanding settlement claims

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$400,000</b>							
Continue to diligently pursue and settle outstanding settlement claims	Consultation hui with tribal members and Government	Rights & Interests	Complete mandate engagement hui				
		Rights & Interest	Mandate approved				
		Rights & Interest	Negotiations commence				
<b>\$280,000</b>							
Review and refine Waikato-Tainui's investment management framework, including SIPO and investment parameters	Review of the SIPO completed by the Group Investment Committee and put in place and includes a link to whenua investment in line with the Whenua Committee requirements (note CAPEX required for any further whenua purchases)	Governance & Legal	Group investment framework confirmed				
		Governance & Legal	SIPO drafted for all Group entities trusts				
		Governance & Legal	Implementation of Group investment framework and SIPO				
<b>\$135,000</b>							
Investment in and protection of our 'Waikato-Tainui' brand and identifying marks	Development of an investment strategy to understand the value of our brand, its use across the Group and how this can be leveraged to benefit our tribal members and marae	Communications	Merchandise Policy drafted for approval				
		Communications	Branding strategy including value proposition and strategic partnerships drafted				
		Communications	Branding strategy approved				

**Total Q1 Milestones**

**9**

**On track / Complete**

**4**

**Delays**

**5**

**Issues exists**

**0**

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$139,667</b>							
Leverage strategic investments (H2A, tourism, cultural) to create investment opportunities	Roadmap completed to outline opportunities and initiatives for our marae	Rights & Interest	Develop engagement and investment plan across all Waikato-Tainui entities				
		Rights & Interest	Capture commercial, social enterprises, and industry activities in a roadmap of the H2A corridor				
		Rights & Interest	Engagement plan in place outlining how and when we will engage with marae				
		Rights & Interest	Identify private and public sector partnerships to support investments				
		Rights & Interest	Support marae with investment and enterprise opportunities in line with our strategic investments				
<b>\$-</b>							
Establish a collaboration network that connects tribal members to business, innovation and education ecosystems	Development of collaboration network across our Waikato-Tainui entities, marae and tribal member businesses	Operations	Map current networks (internal teams, partnerships, marae, enterprises)				
		Operations	Collaboration network purpose and objectives defined				
		Operations	Scope collaboration network including partners, relationships, and investment parameters				
<b>OVERALL BUDGET \$954,667</b>							

FULL YEAR BUDGET

**\$954,667**

ACTUAL TO DATE SPEND

**\$804,543**

*Whai Rawa - A draft investment framework (W2) is complete and awaiting confirmation. Once confirmation is received SIPO drafting and consultation will begin. Delays in both developing a Waikato-Tainui brand strategy (W4) and establishment of collaboration network (W5). Both teams have experienced setbacks due to capacity and/or structural changes within the organisation. However, both projects are still on track to be completed by the end of Q4.*

# Ngaa Tohu Mahi Tonu

*Mehemea he mahi pai moo  
te tangata, mahia*

*A high performing organisation making an impact.*



*Customer Support Services team members (left to right) Moeroa Devonshire, Rahui Clarke-Wymer and Jayda Te Hira are excited to join the organisation and lead the improvement of our service delivery.*

## *New Call Centre & Front-Desk Arrangement*

For our newly established customer services support team of Moeroa Devonshire (Waahi Paa), Rahui Clarke-Wymer (Maurea Marae) and Jayda Te Hira (Poihaakena Marae), ensuring our people and visitors have a seamless experience is one area of their jobs they are eager to get right.

“We know that it hasn’t always been easy for people to get through to us sometimes, so our team want to get better at our response times via our 0800 number, online and in person,” said Moeroa, who first joined Waikato-Tainui as a receptionist last year.

With Rahui and Jayda starting with the organisation in August, the changes mean all three now manage and administer incoming calls, support registry and grant processing online and over the phone, and are the first point of contact for visitors to the main offices in central Hamilton.

“The team genuinely wants to make a difference for our people,” said Glenda Taituha, Grants and Funding Manager, who oversees the customer support team.

“As our tribal member numbers have grown, there has also been a significant increase in demand from people either calling or emailing. The high volume of calls and email queries meant we needed to review our internal capacity, and in such a short time the team have done amazing,” she added.

On average the organisation receives approx. 246 calls a day, and already the impact of the customer support team has been immediate.

Since August, the response rate and call-handling times have improved moving from a 62% response rate on week 1, to 83% in week 2. The average response rate is now 94%.

Other key improvements include:

- Reduction in unanswered calls from 38% to 17%.
- Improved response times to grants and tribal registry queries via the website, alleviating a significant portion of delayed replies.
- Development of a better triage system to support initial queries, minimising the need for call workflows to go directly to staff.

“Some of the highlights of our job so far has been helping our people that they leave feeling valued and informed. Seeing those who come in upset or not satisfied for whatever reason, leave with a smile – that’s definitely something we celebrate,” said Rahui.

The team often has regular engagement with kaumaatua over the phone or in person, and they’ve identified better communications with them as a priority.

“The biggest thing we can improve on is being present when our members need us and being willing to listen. We deal with a lot of kaumaatua who just need someone to talk to and that makes them feel happy after they’ve had that initial interaction with us. If we help make things easier for them, then we can get it right for everyone else,” adds Jayda.

*“The biggest thing we can improve on is being present when our members need us and being willing to listen.”*  
*Jayda Te Hira, Customer Support Team*

## *Hopuhopu Master Planning underway*

For many years we have dreamed of establishing our iwi hub at Hopuhopu. The Capital Works Committee, Waikato-Tainui Property Team and the General Manager of Operations have agreed on a staggered approach to fulfilling this dream, being smarter about how we use our resources, and allowing more of our people to contribute to its development.

"Hopuhopu as a development has a very long time horizon and we cannot do everything at once. We need to remain prudent and prioritize the most "do-able" and financially viable parts of the development first and build from there," said Capital Works Committee Chair Aubrey Te Kanawa.

During quarter two, surveys were distributed online and in person to gather people's feedback on how they would prioritise the works planned at Hopuhopu. A total of 212 participants completed the survey including tribal members, board members, and some kaimahi.

"Hopuhopu as a taonga site offers a fantastic opportunity to locate a wide range of amenities and activities that advances not only tribal aspirations but also the development of the Waikato district. It's important that we give life to such sites of significance. We want to develop something that we all can be proud of in terms of the end result and also the values and principles we follow in how we go about it," added Aubrey.

A high-level snapshot of the results:

- A Hopuhopu Sports & Recreation Centre was the highest priority of our survey with the top three facilities being a recreation centre, changing and toilet facilities and a papataakaro (82 votes)
- Development of conferencing, functions and maintenance facilities was equally a top priority (82 votes)
- A Heritage & Cultural Centre closely followed, with participants supporting the creation of a Whare Taonga, Tribal Library, Waananga space and arts & crafts facility (69 votes)
- Another top priority was to have Hopuhopu as the primary precinct for our tribal offices and a space for other tribal forums to use (69 votes)
- Other uses for Hopuhopu included housing and community support (63 votes), commercial opportunities (54 votes), industry/trade training (52 votes), and infrastructure (42 votes)



## *Tribal members flock to hui aa-tau*

The annual hui-aa-tau saw a great turnout of tribal members, with more than 600 people gathering at Hopuhopu to hear about our achievements for the 2018/2019 financial year. The day featured presentations from the Waikato Raupatu Lands Trust, Tainui Group Holdings, and the Waikato-Tainui College for Research and Development.

Ensuring the day was engaging and catered for all ages, there were a variety of activities on hand including bus tours, an information and expo tent and a games station for our tamariki.

“The hui aa-tau was another great event, attracting a wide range of tribal members to Hopuhopu. We put together 500 packs, and they all had gone before the day ended. Above everything else, I was really pleased to see the many children throughout the day,” said CEO Donna Flavell.

Hui aa-tau is a time for us to remember, to celebrate, and realign ourselves with our tribal vision.



## *Group Policy Framework*

Robust and consistent policy across our Waikato-Tainui entities contributes to a high-performing organisation, positioning our organisation in the best place to service our people and marae. In February 2018, Te Arataura approved a Group Policy Framework and work programme for policy development.

In May 2018, we identified 19 governance policies for priority in FY19/ FY20. As this work progressed, a further eleven policies were added to the work programme, extending our project completion date.

To date, 20 of the 30 policies have been approved, with the aim that all policies will be approved by the end of the financial year. An ongoing policy review programme will also be implemented.

One of the approved policies is the Te Reo Maaori policy, which provides a framework to guide our kaimahi and governors in kaupapa Maaori. The policy, which is available in Maaori and Paakehaa, will be supported by an implementation plan identifying next steps for the revitalisation of Te Reo Maaori in our offices and Te Whakakitenga.

## *Grants review completed*

A comprehensive review of our grants process, from application to payment, was conducted and highlighted opportunities where we could optimise efficiency and performance in our distributions space.

We have already seen improvements in the processing and approval of grants with applications more than doubling compared to last year. As a result, enhancements to our Salesforce (tribal database) system will take place to ensure that we are maximising its digital capability.



*Waikato-Tainui College staff completing application forms at Hui-aa-tau.*

***Initiative:*** Review current service delivery model and adjust to ensure successful delivery of outcomes

## Policy Schedule

Ref	Policy	Date Approved	Date for Review
<b>The following policies will be considered by Group Audit &amp; Risk on 22 August 2019</b>			
1.	Whenua Policy	Aug-19	Nov-21 (TBC)
2.	Te Reo Maaori Policy	Aug-19	Aug-22 (TBC)
<b>The following policies will be considered by Group Audit &amp; Risk on 16 September 2019</b>			
3.	Intellectual Property Policy	Sep-19 (TBC)	Aug-22 (TBC)
4.	Governance and Stewardship Policy	Sep-19 (TBC)	Aug-20 (TBC)
5.	Budgeting and Forecasting Policy	Sep-19 (TBC)	Aug-20 (TBC)
6.	Treasury Policy	Sep-19 (TBC)	Aug-21 (TBC)
<b>The following policies will be considered by Group Audit &amp; Risk on 13 November 2019</b>			
7.	Tribal Archives Policy	Nov-19 (TBC)	Nov-21 (TBC)
8.	Tribal Archives Acquisition Policy	Nov-19 (TBC)	Nov-21 (TBC)
9.	Statement of Investment Policy and Objectives (SIPO)	Nov-19 (TBC)	Nov-21 (TBC)
<b>The following policies will be reviewed by Group Audit &amp; Risk by their review dates</b>			
10.	Health and Safety	Mar-19	Mar-20
11.	Travel and Accommodation Policy	May-19	May-20
12.	Vehicle Use Policy	May-19	May-20
13.	Governance Fees and Expenses Policy *	Nov-18	Nov-20
14.	Audit Independence Policy	Apr-19	Apr-21
15.	Media and Communications Policy	May-18	May-21
16.	Child Protection Policy	May-19	May-21
17.	Distributions and Grants Policy *	Jun-18	Jun-21
18.	Risk Management Policy	Oct-18	Oct-21
19.	Delegation of Authority Policy *	Oct-18	Oct-21
20.	Development and Review of Policy	Nov-18	Nov-21
21.	Entertainment Policy	Apr-19	Apr-22
22.	Koha Policy	Apr-19	Apr -22
23.	People Policy	Apr-19	Apr -22
24.	Membership and Registration Policy	May-19	May-22
25.	Community Assistance Sponsorship Policy *	May-19	May-22
26.	Managing Interests Policy *	May-18	May-23

\* Denotes that the policy is currently being updated e.g. to reflect internal audit recommendations.

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$142,200</b>							
Fast-track the capture of relevant tribal member and marae data	Consultation with tribal members, marae and other Waikato-Tainui organisations to agree the data that needs to be obtained and how	Operations	Data capture developed in line with our digital strategy (including incentives)	■	■		
		Operations	Map the path of data from capture, retention and use of all data sources (internal and external)		■	■	
		Operations	Data Governance model developed		■		■
		Operations	Establish a single source of data in order to have a single point of contact with our tribal members and marae	■	■	■	
		Heritage & Identity	50% of our marae are uplifting their marae dividend through our portal (100% by FY22)				■
<b>\$31,000</b>							
Take stock of the current organisational capability and culture	Skills and capability matrix in place and monitored	Operations	Strategic workforce plan in place and being regularly reviewed including a skills and capability matrix		■	■	■
	Health and wellbeing indicators for kaimahi have been established	Operations	Kaimahi hauora strategy drafted and ready for approval		■		
		Operations	Kaimahi engagement survey undertaken annually to measure level of engagement and kaimahi satisfaction			■	
<b>\$-</b>							
Tailor and deploy Waikato-Tainui innovation capability (culture, people systems, processes, partnerships) to our marae and Waikato-Tainui enterprises	Develop and put in place an innovation and improvement strategy	Operations	A process has been put in place so that innovative ideas are being translated into improved services and engagement with our tribal members		■		
		Operations	Innovative ideas are regularly being translated into improved services and engagement with our tribal members				■
		Oranga	Investment strategy to support social and economic enterprises established including how to harness innovation				■

<b>Total Q1 Milestones</b>	<b>13</b>	<b>On track / Complete</b>	<b>6</b>
<b>Delays</b>	<b>6</b>	<b>Issues exists</b>	<b>1</b>

INITIATIVE	FY20 METRIC	TEAM	QUARTERLY MILESTONES	Q1	Q2	Q3	Q4
<b>\$1,007,500</b>							
Review current service delivery model and adjust to ensure successful delivery of outcomes	Programme delivery model reviewed including progress monitoring and reporting framework	Operations	Clearly define what efficiency looks like for Waikato-Tainui and establish organisational efficiency gains				
		Operations	Review current project management system and process and update according to efficiency gains				
	There are clear measures in place through the service delivery model review that enable Waikato-Tainui to measure organisational efficiency	Governance & Legal	Consultation on governance support and training programme				
		Governance & Legal	Group policy framework completed				
		Governance & Legal	Preliminary advice provided for potential entities structure				
	Governance training (including health & safety training), Rules review and elections undertaken over the period	Governance & Legal	Incorporated Societies Act review completed (best practices, existing issues)				
		Governance & Legal	Governance support and training programme developed				
		Governance & Legal	Consultation hui with marae in preparation for FY21 Elections				
<b>\$325,400</b>							
Develop and deploy a suite of digital solutions to support the needs of tribal members, marae and our organisations	Comprehensive review of our current systems, their capacity and constraints	Communications	Consultation and engagement with kaimahi, marae and tribal members completed				
		Communications	Map the path of data and storage				
	Needs analysis capturing our requirements to support effective and efficient services to our marae and tribal members	Communications	Digital strategy approved and ready for implementation				
	Market review of the systems available that can support our needs	Communications	Recommended digital systems and strategy implemented				
<b>OVERALL BUDGET \$1,506,100</b>							

FULL YEAR BUDGET

**\$1,506,100**

ACTUAL TO DATE SPEND\*

**(\$67,628)**

*Most Mahi Tonu targets are experiencing delay due to capacity and staffing changes, however, will still be complete by end of Q4.*

\* Accruals from Taiao Q1 moved into Mahi Tonu

# Partnerships & Externally Funded Initiatives



## *Tē Wiki o Tē Reo Māori Hiikoi - Waikato*

As part of Māori language week celebrations in September, Waikato-Tainui joined with whānau and several other organisations to take part in a symbolic hiko through Hamilton central.

Hundreds of people gathered on Hamilton's Victoria Street, and marched to the city's Garden Place where they participated in a number of reo friendly activities.

The hiko was one of seven official parades or hiikoi whakangahau in Wellington, Whangarei, Takapuna, Gisborne, Maungakiekie, Manukau and Hamilton. This year's theme was "Kia Kaha te Reo Māori - Let's make the Māori language strong."

Māori Language week has been celebrated each year since 1975. Māori Language Day is September 14 and commemorates the presentation of the 1972 Māori language petition to parliament.

Māhuru Māori is an initiative begun in 2017 to promote the use of te reo Māori throughout the month of September.



*Ngāa Mahi Matua: Business As Usual*



From left: Ngai Tahu CEO Arihia Bennett, Hon Andrew Little, and Te Arataura Chair Rukumoana Schaufhaussen.

## *New protocol for relativity announcements means greater transparency*

Waikato-Tainui and Te Runanga o Ngaai Tahu (Iwi Parties) entered into an Arbitration Agreement with the Crown dated 8th August 2013 which contained an agreed process for resolving disputes under the Relativity Mechanism in respect of redress up to 30 June 2012. To date there have been four arbitration hearings covering a number of issues and four decisions (Awards) have been made by the Arbitrator, Sir Andrew Tipping. An integral part of the arbitration is communications and in particular the process and protocol upon which announcements can be made around awards. Previously, communications around awards were governed by the Arbitration Agreement that did not provide an avenue for announcements as such.

On 7 August 2019, an agreed communications protocol was signed between the Iwi parties and the Crown. The protocol applies to communications by both the Crown and Iwi parties concerning relativity disputes, payments arising from the arbitration process, decisions arising from the arbitration process or any other matters relating to the process. The protocol requires the parties to act in good faith in the disclosure of information in relation to the Relativity Mechanism, disputes, decisions and payments.

Central to the protocol is the provision that parties agree to only make public announcements in relation to the arbitration decisions that result in further payments being made, unless agreed otherwise, and sets out how this is to be undertaken, and the content of the public announcement which is to be limited to the amount of the payment, and a high level description of the nature of the payment.

**Initiative:** Continue to diligently pursue and settle outstanding settlement claims

## *Mana whenua play important role in NZTA partnership*

The Tangata Whenua Working Groups (TWWG) continue to drive a number of key projects in partnership with NZTA. Across the Waikato region, TWWG members have been engaged to enable mana whenua to provide cultural direction and input for key roading projects.

The TWWG are currently involved in roading development projects along three key sections of the Waikato Expressway – Hamilton, Huntly and Longswamp. They have also been engaged for work along the Southern Links (Wairere Drive & Cobham Drive extension) and the Peacocks Road development.

“Our mana whenua representatives do a lot of mahi behind the scenes to ensure the voices of our people are included when there are potential impacts in a cultural sense that may come about as a result of the mahi that NZTA does. The value they bring to the relationship with NZTA is critical to the success of this mahi,” said Project Manager Ikimoke Tamaki-Takarei.

Some of the milestones achieved between TWWG and NZTA include:

- Development of a cultural symbolism plan for the Hamilton Section. This plan includes naming rights for 17 Bridges (four bridges have been completed to date), five gully restorations, abutment and landscape design input and the placement of Mauri stone beneath each bridge.
- Development of a cultural symbolism plan for the Huntly Section. This plan consists of five significant sites and will include installation of pou for Kimihia (Ralph Road), Te Tihi (Summit), Te Iringa Lagoon, Otaahau and Uapoto.
- Confirmation of the opening of the Waikato Expressway Huntly Section planned for February 2020.

“These are significant projects with set deadlines. Ongoing support from Waikato-Tainui to our members currently representing their marae and hapuu in this forum, needs to consider what our succession plan is to ensure this mahi is sustained long after the roads are built. We are kaitiaki of this whenua, so our responsibilities extend beyond these projects,” added Ikimoke.



NZTA farewell TWWG member Sonny Karena.



TWWG members & NZTA staff on a cultural symbolism site visit.



**T**W A I K A T O  
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